



Charter General Terms and Conditions

The following **General Terms and Conditions** (hereafter called terms) are part of the Transport Agreement. Changes to these terms are valid only when confirmed in written by **Air Ambulance Jet BCN** (MedEvac Division of Clipper National Air S.A.).

1. General

All quotations are subject to availability at time of booking and to all traffic rights.

2. Availability

Air Ambulance Jet reserves the right to provide at any time another similar aircraft at the same cost should the offered/booked aircraft be unavailable by any major reason (maintenance, AOG...). If no similar aircraft can be found, Air Ambulance Jet reserves the right to cancel the order or to offer upper aircraft whose price must be approved in advance by the Customer.

3. Travel Documents

Air Ambulance Jet takes absolutely no responsibility with regards to visa requirements of its passengers. Should there be any levy due to the lack of required entry documents of passengers the customer will be invoiced for such costs.

4. Price

The prices offered are net and do not include any commission. Any possible war risk insurance surcharge is not included and will be charged separately at cost and reimbursed to Air Ambulance Jet by the Customer. Air Ambulance Jet reserves the right to charge for special wishes in excess of our high quality standard catering. The prices offered are subject to industry and related fuel price fluctuation.

5. Terms of Payment

Flights shall be performed against advanced payment only. Bank transfers should be made to Bank Account referred on signed Charter Contract.

If the payment is done by Credit Card, a supplement of **2 %** of the total amount will apply for **VISA or MASTERCARD**, and **3,5 %** of the total amount will apply for **AMEX**.

6. Cancellation Fees

No cancellation fees will be charged as long as the booked flight is cancelled latest **8 days** prior to departure. **7-3 days** prior to departure: **10 %** of the total amount. **48 hours** prior to departure: **25 %** of the total amount. **24 hours** prior to departure: **50 %** of the total amount. **Less than 24 hours** prior to departure: **100 %** of the total amount.

7. Severability

Should any one or more clauses of these terms be found to be illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining clauses shall not in any way be affected or impaired thereby.

8. Applicable Law

These terms are governed by and in accordance with the laws of Spain, and are performable in Barcelona, Catalonia, Spain, EU.